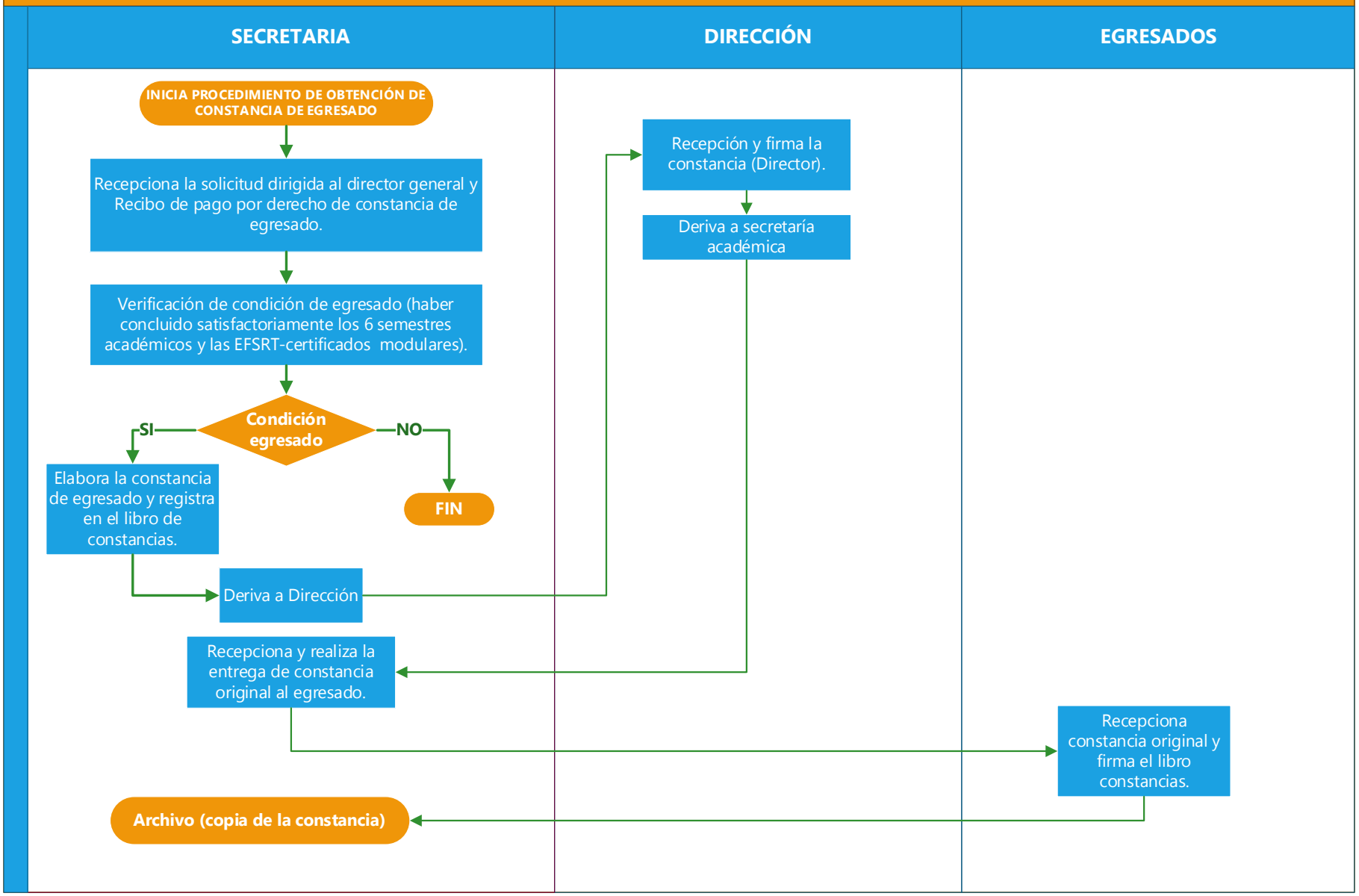PROCESO DE OBTENCIÓN DE CONSTANCIA DE EGRESADO