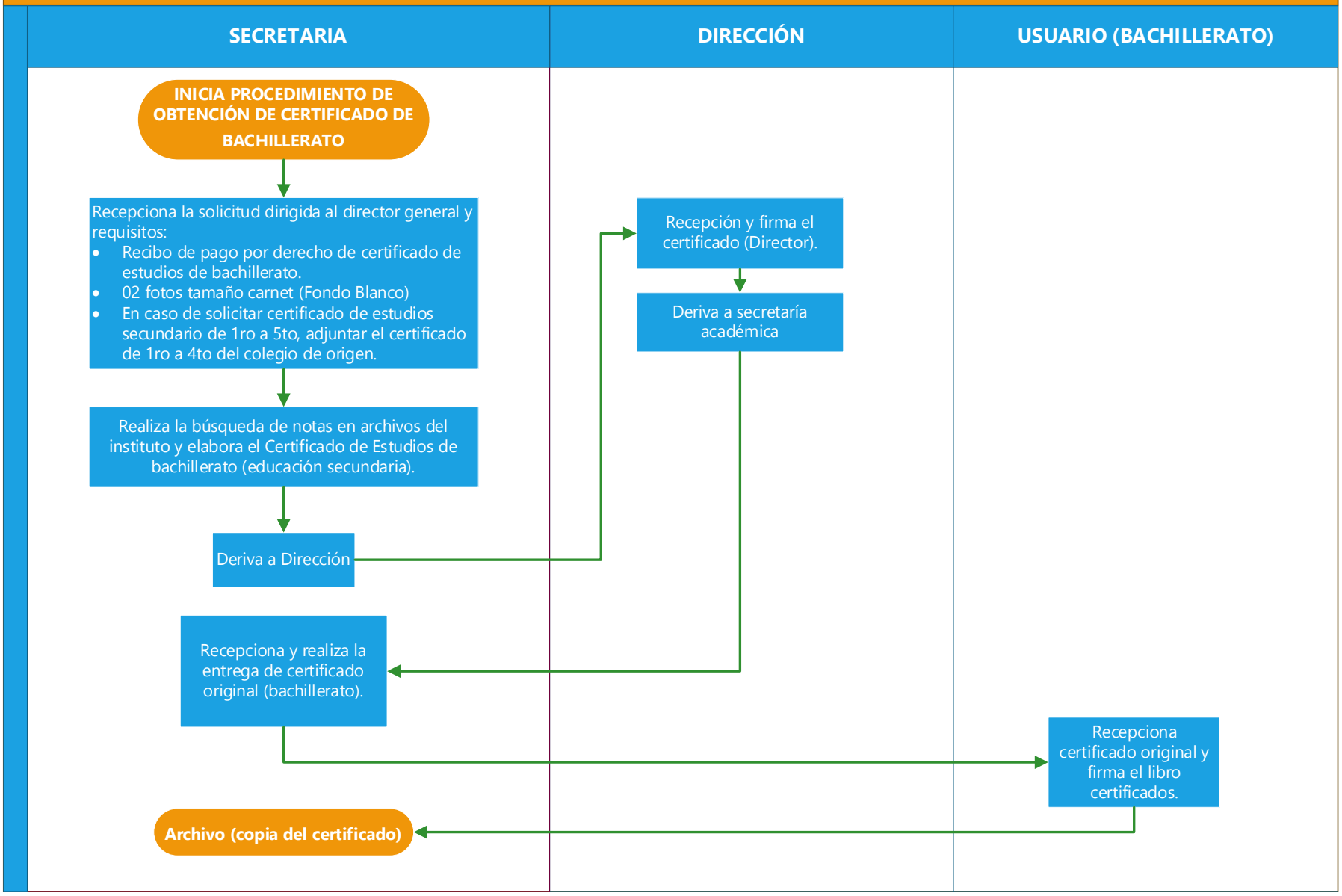PROCESO DE OBTENCIÓN DE CERTIFICADO DE BACHILLERATO